



GOLD SEAL ACCREDITED EDUCATION

The following courses have been developed by the Construction Sector Council in co-operation with the Canadian Construction Association Gold Seal Committee. They are fully accredited by the Gold Seal Committee and can be used towards Gold Seal Certification.

Communication, Negotiation and Conflict Resolution

Outline: This course has been designed to help improve written, oral and negotiating skills within the construction industry.

Objectives: This course will provide managers with the tools to help them; define a conflict, identify the stages of conflict, understand the importance of communication, use assertiveness techniques to get their point across, deal with difficult people more effectively, recognize the criteria for an effective negotiator, understand how power can be used/abused in negotiation and identify when to close negotiations.

Construction Project Management

Outline: This course has been designed to help managers administer projects from start to finish.

Objectives: This course will provide managers with the tools to help them; develop business cases, develop scope of projects, manage project procurement, manage project risk and manage the change process.

Communication, Negotiation and Conflict Resolution and Construction Project Management are available in English or French.

Construction Law

Outline: This course is designed to teach and familiarize owners, managers, supervisors and project managers with construction contracts and contract law; liabilities and responsibilities of all parties to a Contract, compiling and submitting proper extras and claims, and ways and means for leaders to avoid conflict with contracts, owners, trades, and labour.

Objectives: This course will provide managers with the tools to help them; understand construction contracts, recognize the different construction roles, write contracts, identify simple errors in construction contracts, understand the claim process and learn to solve construction disputes effectively

For more information, visit www.goldsealcertification.com or CSC at <http://elearning.csc-ca.org/Pages/Home.aspx>

To register contact Nancy McNaught (nmcnaught@mneca.ca) or 857-4038



Construction Sector Council Elearning Course Registration

Course Name:

- Communications, Negotiations & Conflict Resolution
- Project Management
- Construction Law

Registrant _____

Company _____

Tel _____ Fax _____ Email _____

The registration must be accompanied by payment before access will be provided to the online course.

Each course cost is \$100.00 + HST.